University of Richmond Senior Exit Survey

CLASS OF 2024 | OVERALL RESULTS

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The University of Richmond Senior Exit Survey was administered online from March 19 through May 20, 2024, to seniors who graduated from the Schools of Arts & Sciences, Business, and Jepson (December 2023, May 2024, and August 2024). The purpose of the survey is to gain insight into students' satisfaction with their college experience. Of the 770 students invited to participate in the online survey, 252 responded, resulting in a 33% response rate.

School	Survey Responses	Graduates Surveyed
Arts & Sciences	135 / 53.6%	441 / 57.3%
Business	100 / 39.7%	278 / 36.1%
Jepson	17 / 6.7%	51 / 6.6%
Total	252 / 100.0%	770 / 100.0%

Race	Survey Responses	Graduates Surveyed
American Indian or Alaskan Native	0 / 0.0%	0 / 0.0%
Asian	17 / 6.7%	48 / 6.2%
Black or African American	7 / 2.8%	33 / 4.3%
Hispanic or Latino	30 / 11.9%	88 / 11.4%
Non-resident alien	19 / 7.5%	73 / 9.5%
Two or more races	10 / 4.0%	40 / 5.2%
White	165 / 65.5%	481 / 62.5%
Not Reported	4 / 1.6%	7 / 0.9%
Total	252 / 100.0%	770 / 100.0%

Gender	Survey Responses	Graduates Surveyed
Female	150 / 59.5%	422 / 54.8%
Male	102 / 40.5%	348 / 45.2%
Total	252 / 100.0%	770 / 100.0%

Thinking about your experience at University of Richmond, rate your level of satisfaction with each of the following:	Very Satisfied (4)	Generally Satisfied (3)	Generally Dissatisfied (2)	Very Dissatisfied (1)	Survey Responses	Mean
Your overall experience	63.8%	32.7%	2.4%	1.2%	251	3.59
Your sense of belonging	41.8%	38.3%	15.5%	4.4%	251	3.18
Being part of an inclusive community	38.3%	39.8%	17.1%	4.8%	251	3.12
Support for your overall well-being	45.2%	45.6%	7.7%	1.6%	248	3.34
Contact with students from different backgrounds	37.8%	41.5%	17.5%	3.3%	246	3.14
The opportunity for involvement in campus activities	57.0%	32.9%	8.0%	2.0%	249	3.45

Rate your bond with or feeling of connection to the University of Richmond:	Survey Responses	%
Very strong connection	63	25.0%
Strong connection	142	56.4%
Weak connection	41	16.3%
Very weak connection	6	2.4%
Total (Mean: 3.04)	252	100.0%

If you could make your college choice over, would you still choose to enroll at University of Richmond?	Survey Responses	%
Definitely Yes	113	45.0%
Probably Yes	100	39.8%
Probably No	30	12.0%
Definitely No	8	3.2%
Total (Mean: 3.27)	251	100.0%

What is your perception of the academic quality of the University of Richmond?	Survey Responses	%
Excellent	171	68.1%
Good	71	28.3%
Fair	9	3.6%
Poor	0	0.0%
Total (Mean: 3.65)	251	100.0%

Considering your experience at the University of Richmond, indicate your level of agreement with the following statement: There is at least one faculty member who supports me as I pursue my academic goals.	Survey Responses	%
Strongly Agree	205	81.7%
Agree	30	12.0%
Somewhat Agree/Somewhat Disagree	9	3.6%
Disagree	5	2.0%
Strongly Disagree	2	0.8%
Total (Mean: 4.72)	251	100.0%

Rate the quality of your interactions with faculty at the University of Richmond.	Survey Responses	%
Excellent	154	61.4%
Good	86	34.3%
Fair	9	3.6%
Poor	2	0.8%
Total (Mean: 3.56)	251	100.0%

Considering your experience at the University of Richmond, indicate your level of agreement with the following statement: There is at least one faculty or staff member who knows me well.	Survey Responses	%
Strongly Agree	147	58.8%
Agree	60	24.0%
Somewhat Agree/Somewhat Disagree	28	11.2%
Disagree	9	3.6%
Strongly Disagree	6	2.4%
Total (Mean: 4.33)	250	100.0%

How likely are you to recommend the University of Richmond to a prospective undergraduate student?	Survey Responses	%
Promoter (Ratings of 9-10)	114	45.4%
Passive (Ratings of 7-8)	86	34.3%
Detractor (Ratings of 0-6)	51	20.3%
Total	251	100.0%

Considering your experience at University of Richmond, indicate your level of agreement with the following statements.							
The University of Richmond supports a learning environment where everyone is entitled to dignity and respect, regardless of…	Strongly Agree (5)	Agree (4)	Somewhat Agree/ Somewhat Disagree (3)	Disagree (2)	Strongly Disagree (1)	Total	Mean
Race or ethnicity	36.3%	37.1%	18.3%	6.7%	1.7%	240	4.00
Religion	41.0%	38.5%	15.0%	5.1%	0.4%	234	4.15
Age	50.7%	40.8%	5.4%	3.1%	0.0%	223	4.39
Disability	37.4%	37.4%	16.2%	7.7%	1.4%	222	4.02
Sexual orientation	45.8%	35.6%	15.6%	3.1%	0.0%	225	4.24
Gender identity	42.3%	36.1%	13.7%	7.1%	0.9%	227	4.12

Thinking about your academic experiences prior to major declaration, rate your level of satisfaction with each of the following:	Very Satisfied (4)	Generally Satisfied (3)	Generally Dissatisfied (2)	Very Dissatisfied (1)	Survey Responses	Mean
Academic advising from your undeclared/pre-major advisor	26.8%	39.2%	23.0%	11.1%	235	2.82
Undeclared/pre-major advisor's knowledge of graduation requirements	30.8%	47.0%	14.5%	7.7%	234	3.01
Undeclared/pre-major advisor's knowledge of academic curriculum	31.5%	42.6%	19.2%	6.8%	235	2.99
Availability of your undeclared/pre-major advisor	38.9%	47.6%	10.0%	3.5%	229	3.22

Thinking about your academic experiences within your major, rate your level of satisfaction with each of the following:	Very Satisfied (4)	Generally Satisfied (3)	Generally Dissatisfied (2)	Very Dissatisfied (1)	Survey Responses	Mean
Academic advising from your major advisor	56.2%	31.8%	8.7%	3.3%	242	3.41
Major advisor's knowledge of graduation requirements	60.8%	32.9%	4.6%	1.7%	240	3.53
Major advisor's knowledge of academic curriculum	61.9%	31.8%	5.0%	1.3%	239	3.54
Availability of your major advisor	64.7%	29.8%	3.8%	1.7%	235	3.57
Instruction in your major courses	67.1%	27.0%	4.6%	1.3%	237	3.60
Career guidance from faculty or staff mentors	49.6%	32.6%	13.6%	4.2%	236	3.28

To what extent has your experience at UR improved or contributed to your skills and abilities in the following?	Very much (5)	Quite a bit (4)	Some (3)	Very little (2)	Not at all (1)	Survey Responses	Mean
Careful listening, even when opinions are different from mine	42.9%	31.9%	22.6%	2.7%	0.0%	226	4.15
Responding to others with empathy	41.0%	29.7%	21.2%	6.3%	1.8%	222	4.02
Seeking out divergent points of view	37.1%	34.8%	21.4%	6.3%	0.5%	224	4.02
Collaborative decision-making and working across differences to come to an agreement or solve a problem.	49.6%	31.7%	16.5%	2.2%	0.0%	224	4.29
Understanding people of other backgrounds.	41.3%	31.6%	20.9%	5.8%	0.4%	225	4.08
Leading a group in which people from different backgrounds feel welcomed and included	43.8%	32.3%	17.3%	5.8%	0.9%	226	4.12
Leadership capabilities	58.0%	24.3%	14.2%	3.1%	0.4%	226	4.36
Ethical analyses of complex social issues	44.4%	32.4%	16.0%	6.2%	0.9%	225	4.13
Speak clearly and effectively	54.6%	26.9%	14.1%	4.0%	0.4%	227	4.31
Write clearly and effectively	49.1%	33.6%	13.3%	3.5%	0.4%	226	4.27
Critical thinking and analyses	65.8%	23.7%	9.2%	0.9%	0.4%	228	4.54
Develop solutions to complex problems	60.6%	23.5%	14.2%	1.3%	0.4%	226	4.42
Collaborate effectively with others as a team member	56.1%	27.2%	12.3%	3.5%	0.9%	228	4.34
Being innovative and creative	44.5%	26.4%	24.2%	4.0%	0.9%	227	4.10
Apply knowledge and skills to real-world settings	46.9%	32.3%	15.5%	4.9%	0.4%	226	4.20
Locate, organize, and evaluate information from multiple sources	56.2%	33.6%	7.5%	1.8%	0.9%	226	4.42
The ability to work with numbers and understand statistics	46.9%	29.4%	17.1%	4.8%	1.8%	228	4.15
Understand the global context of situations or decisions	48.3%	29.4%	17.5%	3.5%	1.3%	228	4.20
Conduct scholarly research	52.9%	29.0%	14.9%	2.7%	0.5%	221	4.31

Considering your experience at University of Richmond, indicate your level of agreement with the following statements.	Strongly Agree (5)	Agree (4)	Somewhat Agree/ Somewhat Disagree (3)	Disagree (2)	Strongly Disagree (1)	Total	Mean
The University of Richmond is making effective strides in becoming a more diverse and inclusive institution.	27.1%	39.1%	26.6%	4.7%	2.6%	192	3.83
The University of Richmond supports a learning environment where students feel comfortable expressing different opinions, styles, and beliefs.	28.4%	39.3%	20.4%	10.0%	2.0%	201	3.82
The Wellness graduation requirement classes (WELL085, WELL090, WELL100, WELL101) gave me a better understanding of my personal well-being and self-care practices.	8.5%	15.5%	24.5%	24.0%	27.5%	200	2.54

Please rate your agreement with the following statements. As a result of my experiences at University of Richmond…	Strongly Agree (5)	Agree (4)	Somewhat Agree/ Somewhat Disagree (3)	Disagree (2)	Strongly Disagree (1)	Total	Mean
I have developed a stronger commitment and responsibility to advance the greater good.	38.7%	46.7%	11.1%	2.5%	1.0%	199	4.20
I have developed a sense of my career path that is purposeful.	42.8%	36.3%	13.9%	5.5%	1.5%	201	4.13
I believe that I can use my career path to help improve society.	45.5%	35.9%	14.7%	3.5%	0.5%	198	4.22
I have strengthened my commitment and responsibility to stewardship of the environment.	38.0%	37.5%	18.8%	3.7%	2.1%	192	4.06

Please rate your level of satisfaction with each of the following offices and services you may have used while a student at University of Richmond.	Very Satisfied (4)	Generally Satisfied (3)	Generally Dissatisfied (2)	Very Dissatisfied (1)	Survey Responses	Mean
Bonner Center for Civic Engagement	48.1%	42.3%	5.8%	3.9%	52	3.35
Campus Safety	52.5%	38.1%	8.5%	0.9%	118	3.42
Center for Student Involvement	31.9%	50.4%	14.8%	3.0%	135	3.11
Chaplaincy	53.3%	36.0%	2.7%	8.0%	75	3.35
Financial Aid Office	51.5%	38.1%	6.7%	3.7%	134	3.37
Office of International Education	46.3%	41.8%	9.7%	2.2%	134	3.32
Registrar' Office	39.8%	51.0%	7.7%	1.5%	196	3.29
Richmond College	48.2%	38.9%	8.3%	4.6%	108	3.31
Speech Center	47.7%	49.2%	0.8%	2.3%	128	3.42
Student Accounts/Bursar	36.2%	59.8%	2.9%	1.2%	174	3.31
Student Center for Equity and Inclusion (SCEI)	56.4%	38.3%	2.1%	3.2%	94	3.48
Westhampton College	63.2%	34.2%	1.3%	1.3%	152	3.59
Writing Center	47.7%	44.5%	7.0%	0.8%	128	3.39

Please rate your satisfaction with each of the following:	Very Satisfied (4)	Generally Satisfied (3)	Generally Dissatisfied (2)	Very Dissatisfied (1)	Survey Responses	Mean
Academic Skills Center	**35.9%**	**54.7%**	**6.0%**	**3.4%**	**117**	**3.23**
Quality of professional staff	57.6%	38.0%	3.3%	1.1%	92	3.52
Availability of peer tutoring services	58.5%	34.2%	3.7%	3.7%	82	3.48
Services and programs	54.0%	41.4%	2.3%	2.3%	87	3.47
Career Services	**30.2%**	**46.9%**	**16.7%**	**6.3%**	**192**	**3.01**
Availability of career advising services	43.7%	45.4%	6.9%	4.0%	174	3.29
Opportunities to participate in career programs	45.2%	41.4%	7.0%	6.4%	157	3.25
Opportunities for career planning and exploration	41.4%	37.0%	16.1%	5.6%	162	3.14
Counseling and Psychological Services (CAPS)	**32.8%**	**44.0%**	**15.5%**	**7.8%**	**116**	**3.02**
CAPS services and programs	43.7%	38.8%	12.6%	4.9%	103	3.21
Quality of professional staff	50.5%	33.7%	8.9%	6.9%	101	3.28
Availability of individual counseling appointments	40.0%	36.0%	17.0%	7.0%	100	3.09
Hours of operation	37.0%	45.0%	14.0%	4.0%	100	3.15
Dining Services	**54.4%**	**36.9%**	**6.5%**	**2.3%**	**217**	**3.43**
Variety of food options on campus	44.4%	39.5%	14.6%	1.5%	205	3.27
Quality of food offered	49.0%	40.3%	8.7%	1.9%	206	3.36
Cleanliness of dining halls	64.9%	32.7%	2.0%	0.5%	205	3.62
Hours of operation	26.3%	41.0%	22.0%	10.7%	205	2.83
Disability Services	**47.9%**	**37.5%**	**8.3%**	**6.3%**	**48**	**3.27**
Availability of staff for questions, concerns, and/or meeting requests	62.9%	20.0%	8.6%	8.6%	35	3.37
Availability of Testing Center appointments	58.1%	29.0%	6.5%	6.5%	31	3.39
Facilities (Classrooms, Dining Halls, Common areas)	**59.5%**	**37.8%**	**1.8%**	**0.9%**	**217**	**3.56**
Cleanliness of classrooms, labs and buildings	76.6%	21.9%	1.0%	0.5%	201	3.75
Cleanliness of common areas (campus grounds, activity areas)	74.0%	24.5%	1.0%	0.5%	200	3.72
Physical accessibility of buildings	54.3%	32.7%	11.1%	2.0%	199	3.39
Modlin Center for the Arts	**61.5%**	**36.7%**	**1.2%**	**0.6%**	**169**	**3.59**
Knowledge of upcoming performances and activities	40.3%	45.3%	12.2%	2.2%	139	3.24
Quality of performances and activities	67.9%	29.2%	1.5%	1.5%	137	3.64
Variety of performances and activities	63.9%	30.1%	4.5%	1.5%	133	3.56
Timing of performances and activities	53.7%	41.0%	4.5%	0.8%	134	3.48

Please rate your satisfaction with each of the following:	Very Satisfied (4)	Generally Satisfied (3)	Generally Dissatisfied (2)	Very Dissatisfied (1)	Survey Responses	Mean
Residence Life & Housing	**27.0%**	**42.7%**	**19.9%**	**10.4%**	**211**	**2.86**
The sense of community and belonging supported by living on campus	38.1%	42.8%	13.4%	5.7%	194	3.13
Available housing (room/suite/apartments) options	32.0%	43.2%	18.8%	6.1%	197	3.01
Overall residential/housing experience	30.3%	50.5%	15.2%	4.0%	198	3.07
Student Health Center	**52.2%**	**38.6%**	**7.1%**	**2.2%**	**184**	**3.41**
Student Health Center services and programs	56.1%	38.9%	3.2%	1.9%	157	3.49
Quality of professional staff	64.5%	30.1%	3.6%	1.8%	166	3.57
Availability of appointments	55.5%	31.1%	9.8%	3.7%	164	3.38
Hours of operation	46.1%	40.0%	12.1%	1.8%	165	3.30
Technology resources (software, hardware, networks)	**48.4%**	**45.7%**	**4.3%**	**1.6%**	**186**	**3.41**
Learning Management System (Blackboard)	40.1%	45.9%	8.7%	5.2%	172	3.21
Computer software training and support	38.8%	57.1%	2.0%	2.0%	147	3.33
Wireless network	29.7%	49.4%	14.0%	7.0%	172	3.02
Computer labs	46.7%	48.0%	3.3%	2.0%	150	3.39
Help Desk	48.3%	44.8%	4.9%	2.1%	143	3.39
University Libraries	**51.4%**	**43.9%**	**3.7%**	**0.9%**	**214**	**3.46**
Availability of library staff support	61.4%	36.8%	1.2%	0.6%	163	3.59
Study rooms and spaces	44.4%	41.8%	10.6%	3.2%	189	3.28
Hours of operation	57.7%	34.0%	5.7%	2.6%	194	3.47
University Recreation	**66.5%**	**31.5%**	**1.5%**	**0.5%**	**197**	**3.64**
Weinstein Center for Recreation services and programs	70.1%	27.6%	1.2%	1.2%	174	3.67
Quality of University Recreation professional staff	68.6%	29.1%	1.7%	0.6%	172	3.66
Recreational facilities and equipment	73.3%	25.0%	1.1%	0.6%	176	3.71
Hours of operation	69.5%	27.1%	2.8%	0.6%	177	3.66
Well-Being Center Services & Programs	**70.6%**	**28.3%**	**0.0%**	**1.1%**	**187**	**3.68**
Health Promotion programs and services	68.6%	29.4%	0.7%	1.3%	153	3.65
Quality of Well-Being Center professional staff	68.2%	30.6%	0.0%	1.3%	157	3.66
Hours of operation	65.8%	31.0%	1.9%	1.3%	158	3.61

While a student at University of Richmond, did you participate in any of the following activities? (select all that apply) (n=204)	Survey Responses	%
Community service/volunteering (participated in community service/volunteering outside of an academic class requirement)	58	28.4%
Community-based learning (took class that required you to connect academic work with community service/ community-based experiences)	83	40.7%
Division I sports	18	8.8%
Fraternity or sorority	68	33.3%
Internship	134	65.7%
Intramural sports	74	36.3%
Living-learning community	48	23.5%
Modlin Center for the Arts events	75	36.8%
Off-campus employment	68	33.3%
On-campus employment	131	64.2%
Religious/spiritual programming	41	20.1%
ROTC	0	0.0%
Sports clubs	53	26.0%
Student club, group or organization	146	71.6%
Student Government Association	18	8.8%
Study abroad	117	57.4%
Undergraduate research with faculty	74	36.3%
UR Summer Fellowship/other research or internship funded by UR	89	43.6%
Did not participate in any of these activities	1	0.5%

Upon graduation, how do you expect to stay connected with UR? (select all that apply) (n=201)	Survey Responses	%
Connect through social media	147	73.1%
Return to campus for alumni events (reunion, homecoming)	128	63.7%
Attend alumni events in your city or area	124	61.7%
Engage with current students	112	55.7%
Utilize alumni library databases and resources	78	38.8%
Attend sporting events	72	35.8%
Read alumni magazine	70	34.8%
Participate in events sponsored by your school	59	29.4%
Participate in events sponsored by your department	55	27.4%
Engage with prospective students	53	26.4%
Contribute financially	44	21.9%
Attend Modlin Center for the Arts events	23	11.4%
I do not intend to stay connected with UR	8	4.0%
Other	2	1.0%